



**CERTIFICATES OF INSURANCE
For
CONDOMINIUM ASSOCIATION
LENDERS/UNIT OWNERS**

Horizon First Insurance is committed to providing personalized, professional service to every customer. In keeping with this commitment, we are pleased to partner with EOI Direct, a state-of-the-art insurance certificate delivery system.

EOI Direct offers 24/7 online access to insurance information for lenders, mortgage brokers, closing agents, realtors, and homeowners who need a Certificate of Insurance or a summary of a master policy for community associations insured through our Agency.

To request a certificate or view policy coverage information:

1. Visit www.eoidirect.com.
2. If you are a first-time user, follow the registration links and record your User ID and Password for future logins.
3. Once logged in, select “Evidence of Insurance” to search for and access the desired association policy information.

Fees and Access:

- There is no cost for unit owners to register and obtain their own renewal certificates.
- Lenders may be subject to a delivery fee when adding a mortgagee clause.
- Unit owners requesting certificates for new loans and/or refinances may incur a delivery fee if customized lender wording is required.

Customer Support:

EOI Direct’s customer service department is available Monday through Friday, 9:00 AM – 8:00 PM (EST) to provide assistance.

- Phone: (877) 456-EOID [3643]
- Individuals without internet access may contact this number to order a certificate by phone.